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TANDY COMPUTER PRODUCTS

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PRODUCT NEWS

The following information is provided by Technical Support,
Computer Customer Service, and Computer Merchandising.

CATALOG RSC-16 - CORRECTIONS

The Leading Edge Word Processing Program, catalog # 90-0422, does not run on a Tandy 2000 as indicated in the software catalog RSC-16. Please make note of this, and update your software catalog.

Condor 3, catalog # 90-0119, does not run AS IS on a Tandy 1000, 1200 HD or 3000 as indicated in the software catalog. There is an upgrade available from Condor Computer Corporation (for a nominal charge) that will allow you to run the program on a Tandy 1000, 1200 HD or 3000. Have your customers contact Condor Computer Corporation for this upgrade.

Version 4.1 for Word Perfect, catalog # 90-0249, is now shipping. There is an upgrade available from SSI (for a nominal charge) that will take you from version 4.0 to version 4.1.

Page 26 of Catalog RSC-16 incorrectly states that filePro 16 Plus, catalog #'s 90-0424 through 90-0427, requires 256K. The correct memory requirement for filePro 16 Plus is 384K and a hard disk on MS-DOS. Remember, filePro 16 Plus for the Tandy 6000 (90-0456), which is also in the catalog, is currently NOT available.

TANDY 1200 HD (25-3000) - ROM UPGRADES

The parts needed to upgrade the BIOS ROM of the Tandy 1200 are different from, and not interchangeable with, those needed for the Tandy 1200 "A". The proper National Parts part numbers are as follows:

PART #	DESCRIPTION
AXX-7108	BIOS ROM upgrade for Tandy 1200 (5 expansion slots). Kit includes diskette with MS-DOS 02.11.41.
AXX-7114	BIOS ROM upgrade for Tandy 1200 "A" (7 expansion slots).

NOTE: We have received many requests for the above kits for installation by customers. BEWARE! Installation requires complete disassembly of the computer. The $35.00 charge (plus $7.50 handling) by our service center is below our actual labor cost and was intentionally set low to encourage installation by trained personnel.

MULTIMATE (26-5330) - VERSION 03.30.00 UPGRADE (700-2601)

MultiMate version 03.30.00 is now available for the Tandy 2000.

This is a totally new version of the product boasting many new additions, such as a 78,000 word spelling system from Houghton-Mifflin based upon the American Heritage Dictionary. New documentation is included explaining the new features.

New features include:

* The ability to use data base files in merge letters.

* The use of sub-directories for different document types.

* The creating and editing of macro's.

* Revised Printer Action Tables permitting MultiMate to be used with a wider variety of printers.

* A Custom Dictionary feature to create lists of words, proper nouns, and terms specific to your customers' industries.

CSR GRAPEVINE

As indicated by the name, "Grapevine", this section allows Customer Service Representatives to share information with each other. It is here you can communicate your latest findings and "bits of wisdom" to all CSR's. If you wish to contribute to the CSR Grapevine use the Submission Form attached to the last Update of each month. Please be sure to include your Name and Store Number.

NOTE: We attempt to separate fact from fiction but not being omniscient we may occasionally goof. If so, let us know about it. We'll gladly correct ourselves.

WARNING: The information contained in the CSR Grapevine is made available on an "as is" basis for the use of store personnel only. Much of the information will not be supported by Computer Customer Service and in no way shall Tandy Corporation be responsible for any problems caused by the use of this information.

All articles which do not include a by-line came from Computer Customer Service.

MODEL 4 SUPERSCRIPSIT (26-1595) - DMP-2100P CUSTOM FONT SYSTEM (26-2232)

When using the Custom Font System for the DMP-2100P (26-1274) with SuperSCRIPSIT, follow these rules:

1. The font that you want to print with must be the LAST downloaded font.

2. The following must be the SAME:

    The Font System "Pitch in which to leave printer" option
    Pitch of the font that you want to use
    The SuperSCRIPSIT "Pitch" option

    For example, if the font you use is "PS", then the "Pitch in which to leave printer" should be "PS", and the "Pitch" option in SuperSCRIPSIT should be set to "P". Making sure that all of these options are the same (whether it is 10, 12, or PS pitch) will ensure that you accomplish the special printing that you want.

3. DO NOT use the DMP2100P printer drivers ELITE or COURIER. You MUST use the regular DMP-2100 printer driver and then specify the pitch you want.

(J. PARRIS, 01-7079)

PROFILE II PLUS (26-4515, 01.02.00) - RECORDS SELECTED MESSAGE OPTIONAL

At the bottom of a Profile II Plus report, the system will print the following message to let the user know how many records were printed:

Records Selected 00001

If you do not want this message to print on the report, use the following PATCH:

PATCH PRINT/EFC A=2A87 F=CF C=00

(A REED, 01-7879)

PROFILE II PLUS (26-4515) - REPORT SORTING ON TWO FIELDS

When using Profile II Plus version 01.01.XX, a report can be "sorted" on two fields by making one field a Control Break field and extending its sort length into the next consecutive field. An example is:

city   15
last name   10

Control Break on "city"
Sort Field length = 25

The report will do a Control Break whenever "city" changes and sort the report by "last name".

When using the upgraded version 01.02.00, the Control Break occurs whenever "city" OR "last name" changes. To change this back to the manner in which version 01.01.XX printed the report, apply the following patch:

PATCH PRINT/EFC A=2B10 F=3E3F C=3E2A

(A. REED. 01-7879)

XENIX ACCOUNTING - DATA FILES ON HARD DISKS

Accounts Receivable, (26-6204), Order Entry (26-6207), and Sales Analysis (26-6208) version 03.00.XX data files, must all reside on the same hard disk. If the "move" utility is used to relocate data, make sure Accounts Receivable, Order Entry, and Sales Analysis are moved to the same location. If this is not done, Error 94 (File Not Found) messages will occur in Order Entry and Sales Analysis.

NOTE: General Ledger (26-6201), version 3.0 data, is not required to be located on the same hard disk as Accounts Receivable, Accounts Payable, and Payroll, version 3.X data for interface purposes.

(J SPOTTS. 01-7879)

XENIX ACCOUNTING - PRINTING SPOOLED REPORTS

On Xenix 03.01.XX, if the /etc/default/lpd directory does not contain:

FILTER=NO

All spooled reports from within the Accounting software will print scrambled.

(J SPOTTS, 01-7479)

XENIX 3.0 DEVELOPMENT SYSTEM (26-6402, 03.00.00) - SPELLING CHECKER

Use the following shell script to add new words to the Xenix 3.0 Development System
Spelling Checker (spell) dictionary files. Place the new words in the file
"/usr/dict/mywords", one word to a line. The shell script will add these words to both
/usr/dict/words (used for "look") and /usr/lib/spell/hlista (used by "spell"). The script
should probably be placed in /usr/bin, but will work anywhere.

```
cd /usr/lib/spell
spellin hlista >hlista.n</usr/dict/mywords
mv hlista.n hlista
cd /usr/dict
cat mywords words \ sort -u >words.n
mv words.n words
```

(M BRUMLIK 0:-7879)

MS-DOS DESKMATE - PRINTING DIACRITICS

Diacritics are phonetic marks that print with characters. They are most frequently used
for spelling foreign words. You can make diacritics appear on the screen in DeskMate by
holding the <ALT> key and entering the decimal value (ASCII) of the desired diacritic and
character.

Printing of most diacritics is only possible <u>in IBM Mode</u> on the following printers:

    DMP-130
    DMP-430   DIP Switch 1,2,7 UP
    TRP-100
    DMP-2100P
    DMP-2200

See the appropriate printer manual for the specific codes you wish to use.

NOTE: Diacritics are not a supported feature of DeskMate.

(DENNY BERMUDEZ, STORE #01Y-8831)

DBASE III (25-3190) AND DWP-510 (26-1270) - USING THE "EJECT COMMAND"

Using the "eject" command in dBase III with a DWP-510, the printer will feed a full one and one-half form feed rather than issuing a "Top of Form". To change this, you can build a config sys file containing the command:

DEVICE=LPDRVR.SYS

After this has been done, the "eject" command will issue a "Top of Form" rather than a form feed.

(A. SNEARY, 01-7879)

TANDY 2000 LANGUAGE PROGRAMS - WITH THE TANDY 1000, 1200 HD, AND 3000

The following Tandy 2000 language programs require translation from the 720K Tandy 2000 format to a 360K MS-DOS diskette before they can be used on the Tandy 1000, 1200 HD, or 3000:

	26-5252	Macro Assembler
	26-5254	Lattice C
*	26-5255	MS-Fortran
*	26-5256	MS-Pascal
	26-5257	RM/COBOL Development System

* Currently the 80287 Math Co-Processor (25-4033) is required to run MS-Fortran or MS-Pascal with the Tandy 3000. We are working on a PATCH to enable these programs to run on the Tandy 3000 without the Co-Processor.

The recommended procedure is as follows:

1. Format an appropriate number of diskettes in the 360K format of the computer you are intending to use the package on. (Some packages may require more than one diskette.)
2. Return to the Tandy 2000 and COPY (NOT DISKCOPY) the program files from the Tandy 2000 format diskettes to the 360K format diskettes.
3. Return to the computer of choice and utilize the package.

A similar procedure can be used to transfer many of the other Tandy 2000 programs. This procedure DOES NOT, however, guarantee those other programs will work on the Tandy 1000, 1200 HD, or 3000. That depends solely on the package.

(F. McCLOY, 01-7879)