



UPDATE

Radio Shack

Dealer/Franchise

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Lists A, B, E, G, H, J, K, L, M, U
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TANDY...
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PRODUCT NEWS

The following information is provided by Technical Support,
Computer Customer Service, and Computer Merchandising.

MODEL 4 CONSTRUCTION ESTIMATOR (26-2025, 01.00.00) - DESKMATE MENTIONED

One run of Construction Estimator was produced with the word DESKMATE on the manual cover (approximately 1700 copies). This package has nothing whatsoever to do with our present DESKMATE software packages, so its appearance on the Construction Estimator package may be confusing. If you hear from someone who has this package, you can assure them that DESKMATE is not included and Construction Estimator is not meant to work in conjunction with DESKMATE.

DMP-2100P CUSTOM FONT SYSTEM (26-4840) - CONNECT PRINTER TO CONSOLE

The DMP-2100P printer used in conjunction with the Font Package must be connected to the console. The Font System cannot download fonts to a printer attached to a remote terminal. Although SCRIPSIT 16 (26-6431) is able to print on a printer attached to a remote terminal, SCRIPSIT 16 cannot download fonts to that printer.

TANDY 1200 FRAMEWORK (25-3160) - TANDY 1000 KEY SUBSTITUTIONS

The Framework package now in stock for the Tandy 1200 (25-3160) has been tested on the Tandy 1000 and found to work properly with these key substitutions:

FRAMEWORK	TANDY 1000
Up Level	Shift up-arrow
Down Level	Shift down-arrow
Shuttle	Shift left-arrow

The installation instructions supplied with the package work on the Tandy 1000 as well as the Tandy 1200. For Telecommunications, a Hayes Compatible modem attached to a serial port must be used.

EDITOR'S NOTE: This information is in addition to the article on page 127 of the January - June 1985 Update Reprints.

TANDY 3000 MS-DOS/BASIC (25-4101) - VERSION 03.10.01 RELEASED

A problem was identified with this version of this operating system. The problem occurred when following this scenario:

1. 03.10.00 is put on the hard drive
2. a floppy disk is in drive A
3. a file is copied from the disk in drive A to the hard drive
4. the floppy disk in drive A is replaced with another floppy disk
5. a file is copied from the hard drive to the disk now in drive A
6. BINGO! the directory information from the FIRST diskette that was in drive A is placed on the diskette NOW in drive A, and this effectively means that the diskette now in drive A is wiped out

Be aware that these steps would have to be followed EXACTLY in this order for the problem to occur. Doing a directory between steps 4 and 5 will cause the problem NOT to occur.

We have the correction to the problem in version 03.10.01. All new units shipping from the warehouse will contain this version. These should start shipping by the end of this week.

Any units that have already been shipped with 03.10.00 will be handled this way: a 03.10.01 diskette will be shipped to each store that shows in our records as having received 03.10.00 - one for each customer. The store will be expected to distribute the diskette to their customers who originally received 03.10.00.

We need to do whatever we can to make sure that all stores and customers know that version 03.10.01 is the current operating system for the Tandy 3000.



As indicated by the name, "Grapevine", this section allows Customer Service Representatives to share information with each other. It is here you can communicate your latest findings and "bits of wisdom" to all CSR's. If you wish to contribute to the CSR Grapevine use the Submission Form attached to the last Update of each month. Please be sure to include your Name and Store Number.

NOTE: We attempt to separate fact from fiction but not being omniscient we may occasionally goof. If so, let us know about it. We'll gladly correct ourselves.

WARNING: The information contained in the CSR Grapevine is made available on an "as is" basis for the use of store personnel only. Much of the information will not be supported by Computer Customer Service and in no way shall Tandy Corporation be responsible for any problems caused by the use of this information.

All articles which do not include a by-line came from Computer Customer Service.

BASIC09 (26-3036, 01.00.00) - PROCEDURES FOR BOOTING UP

We have received several inquiries concerning the correct procedure for booting up BASIC09. This procedure is also included on page 56 of the January - June Reprints of the 1985 Reprints.

1. Make a backup of your MASTER OS-9 and BASIC09 disks.
2. After making the backups, put your OS-9 and BASIC09 disks away for safekeeping.
3. Using the OS-9 backup disk, delete the DEFS file. At the OS-9 prompt, type:
DELDIR DEFS
4. Now get your BASIC09 backup disk.
 - a. If you have TWO disk drives, insert the BASIC09 backup in drive 1 (your OS-9 backup will be in drive 0). At the OS-9 prompt, type:
COPY /D1/BASIC09 /D0/CMDS/BASIC09
 - b. If you only have ONE drive, while the OS-9 backup is in drive 0, type:
LOAD COPY
Now insert the BASIC09 backup and type:
COPY /D0/BASIC09 /D0/CMDS/BASIC09 -S #20K
Follow the instructions as given on your screen. When the process is complete, you can type:
BASIC09
at the prompt and you are ready to go!



OS-9 C-COMPILER (26-3038, 01.00.00) - OPERATING INSTRUCTIONS

To run "C" for OS-9, a two drive system is required. To write and compile a program, follow these steps:

1. Create the program with OS-9's EDIT or BUILD. The program must be entered in lower case except for defined words. The filename (which is also in lower case) must end with a ".c" extension.
2. Copy the program to a "C" library disk.
3. Put the compiler disk in drive 0 and the library disk in drive 1 (in a system with more than two drives, the compiler disk may be in any drive but the library disk must always be in drive 1).
4. Type: CHX /D0/CMD5;CHD /D1
5. Type: ccl filename.c
6. The compiled program will be located in the commands (CMD5) directory unless you redirect it to another directory.

If too many compiled programs reside on the "C" compiler disk, linker errors can occur; therefore it is preferred to redirect the compiled programs to another disk by using the -f option.
(i.e. ccl filename.c -f=/dl/filename)

(M. BARNER, 01-7879)

INVOICE WRITER (26-1544) AND INVENTORY CONTROL (26-1545) - <F3> TOGGLE FUNCTION

If a customer reports a problem with the Toggle Function between Item-ID and Stock Number, do a directory listing and check the Modify Date on the INPUT/CMD module.

INPUT/CMD dated 6/24/83 will not permit the use of the <F3> Toggle. A module with this date should be replaced with a compatible module. The two versions of the INPUT/CMD module that permit the <F3> Toggle can be found on the Invoice Writer disk (Mod Date 10/13/83) and the W-2 Writer disk (Mod Date 12/13/83).

(C. IMLER, 01-7879)

MODEL 4 DESKMATE (26-1608, 01.00.00) - XON/XOFF WHEN USING TRSDOS 6.2

XON/XOFF on Model 4 DeskMate does not work correctly when receiving a file under TRSDOS 06.02.00. A quick fix is to run DeskMate using TRSDOS 06.02.01. The other way would be to copy the COM/DVR file from 06.02.01 to the DeskMate program disk. To do this, insert a copy of 06.02.01 in drive 0 and the DeskMate program disk in drive 1. Then type:

COPY COM/DVR.UTILITY:0 :1

Then you are ready to go.

(JIM DEITCH, STORE #18-1546)



TANDY 2000 AUTOCAD SLIDE SHOW (FC-0901) - COMMAND TO SOLVE DISK FULL ERROR

The slide show may run on the Tandy 2000 computer a few times but you may find that after awhile you cannot make it run again. It gives you an "Autocad Gives Up" error, "Disk Full".

The problem can be solved with the following command at the A> prompt:

ERASE A:*. \$* <ENTER>

Then type DEMO and watch it.

(FREDERIC DARDANT, #01-9118)

TANDY 3000 MS-DOS 3.10.01 - DISPLAYING THE VERSION NUMBERS

Related to the new MS-DOS version 3.10.01, the Tandy 3000 only displays the Tandy version upon boot up and then only if an Auto Execute file (autoexec.bat) is not present. The "Ver" command does not display the Tandy version numbers.

(F McCLOY, #1-7879)

UPDATE INDEX - FOURTH QUARTER 1985

The following is a complete index of Updates for the fourth quarter of 1985. An asterisk (*) indicates that the article was corrected in a later issue. Please see CORRECTIONS TO PREVIOUS UPDATES for a list of the corrected article.

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