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TANDY 200/MODEL 100

MODELS 4/III

TANDY 6000/MODELS 16/12/II

TANDY 2000/1200 HD/1000

TANDY...
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PRODUCT NEWS

The following information is provided by Technical Support,
Computer Customer Service, and Computer Merchandising.

TANDY 1000 & 2000 LOTUS 1-2-3 (25-1145 & 26-5300) - WITH RS PRINTERS

The following Radio Shack printers were tested by Software Engineering with Lotus
1-2-3 for the Tandy 1000 and 2000:

26-1274	DMP-2100P
26-1276	DMP-105
26-1277	DMP-430
26-1279	DMP-2200
26-1280	DMP-130

All printers correctly performed text and graphic functions for both computers.

Text Printing on the Tandy 2000
Required no special setup or Dip Switch settings. All Dip Switches were off.

Text Printing on the Tandy 1000
Required that one Dip Switch be set: CR=CR. In the case of the DMP-105 however,
there is no CR Dip Switch, therefore Lpinst had to be run to turn LF OFF.

Graphics Printing on the Tandy 2000
Required no special setup or Dip Switch settings. The following drivers were
selected for each printer:

PRINTER	DRIVER
DMP-2100P	DMP-2100 Medium resolution driver
DMP-105	DMP-200/420 Medium resolution driver
DMP-430	DMP-200/420 Medium resolution driver
DMP-2200	DMP-2100 Medium resolution driver
DMP-130	DMP-200/420 Medium resolution driver

Graphics Printing on the Tandy 1000
Required the same setup as text printing. The drivers listed for the Tandy 2000
(above) were selected.

MAI PAYROLL (26-5218) - MOVED TO EXPRESS ORDER SOFTWARE

Payroll has been cancelled as a 26-Series number. It will be available through
Express Order Software as catalog number 90-0399. Currently it is projected to be
available 09/30/85.

SYMPHONY (26-5304) - WITH RS PRINTERS

The following Radio Shack printers were tested by Software Engineering with Symphony:

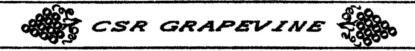|	
26-1274	DMP-2100P
26-1276	DMP-105
26-1277	DMP-430
26-1279	DMP-2200
26-1280	DMP-130

All of the printers performed text and graphics printing correctly except the DMP-105, which did not support all of the word processing character attributes in its text printing, and the DMP-130, which only printed graphs in Low Resolution.

The following print settings and drivers were used:

PRINTER	PRINTING	DRIVER	SWITCHES
DMP-2100P	Text	DMP-2100 Text	6 On
	Graphs	DMP-2100 Lo, Hi Res	6 On
DMP-105	Text	DMP-420/200 Text	All Off
	Graphs	DMP-420/200	All Off
DMP-430	Text	DMP-420/200 Text	All Off
	Graphs	DMP-420/200 Lo, Med, Hi Res	All Off
DMP-2200	Text	DMP-420/200 Text	All Off
	Graphs	DMP-420/200 Lo, Med, Hi Res	All Off
DMP-130	Text	DMP-420/200 Text	All Off
	Graphs	DMP-420/200 Low Res ONLY	All Off

CSR GRAPEVINE

As indicated by the name, "Grapevine", this section is where Customer Service Representatives share information with each other. It is here you can communicate your latest findings and "bits of wisdom" to all CSR's. If you wish to contribute to the CSR Grapevine use the Submission Form attached to the last Update of each month, or send your information to CompuServe ID number 70007,535. Please be sure to include your Name and Store Number.

NOTE: We attempt to separate fact from fiction but not being omniscient we may occasionally goof. If so, let us know about it. We'll gladly correct ourselves.

WARNING: The information contained in the CSR Grapevine is made available on an "as is" basis for the use of store personnel only. Much of the information will not be supported by Computer Customer Service and in no way shall Tandy Corporation be responsible for any problems caused by the use of this information.

All articles which do not include a by-line came from Computer Customer Service.

MODEL 100 (26-3802) - KILLING DISK BASIC

To kill disk BASIC without having to do a cold restart type the following:

```
POKE 62966,201  <ENTER>
CALL 32454  <ENTER>
CLEAR 0,MAXRAM  <ENTER>
```

NOTE This procedure has not been tested and may cause your unit to act "funny" Be extremely careful to notify your customer of this.

(S. WEINSTOCK, 01-0180)

MODEL 4 ACCOUNTING DISKS - CONVERTING TRSDOS 06.01.00 TO 06.02.00

To upgrade your Model 4 accounting program disks to TRSDOS 06.02.00 use the following procedure:

1. Put 06.02.00 System Disk in Drive 0.
2. Put 06.01.00 Program Disk in Drive 1.
3. Reset machine
4. Type:
    BACKUP $/SYS:0 :1 (SYS,OLD,INV) <ENTER>

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TANDY 1000 (25-1000) - WITH THE 10 MEG HARD DISK (25-1025)

The installation manual included with the 10 Meg Hard Disk instructs the user to follow the procedure in the Hard Disk Controller Board (25-1007) "Installation & Use Guide" THESE INSTRUCTIONS ARE INCORRECT AND COULD RESULT IN DAMAGE TO THE HARD DISK' The documentation and illustration indicate that the cables run down from the hard disk. While this is true for other Radio Shack hard disks, the 10 Meg Hard Disk must have the cables running up as illustrated in the 25-1025 installation manual If the light on the hard disk is not lit when the computer is on, the cables are upside down.

(D. CAIN, FRANCHISE/DEALER DIVISION)

MAI ACCOUNTS PAYABLE (26-5212) - PAYMENT SELECTION ERROR

If you encounter the error message "Vendor Selection File and Payment Selection File are missing" during payment selection, return to system definition and resize your data files.

File sizing/resizing will recreate any missing files and allow you to select vouchers for payment.

(C. INLER, 01-7879)

TANDY 2000 MULTIPLAN (26-5311) - LOADING TANDY 1000 MULTIPLAN DATA FILES

When using Tandy 2000 Multiplan to load Tandy 1000 Multiplan data files, the 1000 files must be in SYLK format. Load the file in as a SYLK file in Tandy 2000 Multiplan, then save it back out as NORMAL. If you decide to go back to the 1000 with this file, the Tandy 1000 will re-load the file as a NORMAL format file, but the user will have to reset the color options if using a color monitor.

(R. R. LUDWIG, 01-7879)