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EDUCATION

THIRD PARTY PRODUCTS - EXPRESS ORDER

MODELS 4/III

TANDY 6000/MODELS 16/12/II

TANDY 2000/1200 HD/1000

TANDY...
Clearly Superior™

PRODUCT NEWS

The following information is provided by Technical Support,
Computer Customer Service, and Computer Merchandising.

MBASIC (26-6457) - PUBLICATION CHANGE NOTICE

Please be aware of the following changes to the MBASIC manual:

Page 65

      From: Open, "D" ,1,"Listing",32
      To: Open "D" , 1,"Listing",32

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      From: 100 Put #1, code %
      To: 100 Put 1, code %

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      From: 40 Get #1, code %
      To: 40 Get 1, code %

EDUCATION

COLOR ESSENTIAL MATH PROGRAM, VOLUME ONE (26-2643)

Volume One of the Color Essential Math Program (26-2643, $120.00)* will be in the warehouse in September. This program is designed for use with a 32K Tandy Color Computer disk system with Disk Extended Color BASIC.

The program provides self-paced practice in Addition, Subtraction, Multiplication, Division, and Number Concepts. The program is ideally suited for developmental and review use at grades 7 through 12. Here is a partial list of the features of Color Essential Math:

* The program contains a placement mode, which can be used to move a student rapidly through the lesson sequence to an appropriate level where practice begins.

* A promotion/demotion feature evaluates the student's score at the end of the lesson and sends him or her to the next appropriate lesson.

* Students receive immediate feedback for correct and incorrect answers.

* A student session can be set to run a specific number of problems and terminate automatically, or the instructor can end a session after a time limit. This feature allows for maximum flexibility in a classroom or learning lab.

* A "TIME" message appears on the screen to prompt the student to enter his or her answer if the student does not respond after a certain number of seconds.

* A comprehensive reporting feature is provided. At the end of each student session, the program displays the total number of problems attempted, the number correct, the percentage correct, and any promotion.

* Instruction is individualized. Each student can move at his or her own pace through each lesson and through each lesson series.

* Problems are generated randomly according to specific guidelines for each lesson. As a result, no two repetitions of a lesson will be exactly alike.

* Student Record Sheet forms are included in this manual to help the instructor (or parent) keep a detailed and accurate record of each student's progress.

*Suggested Retail

THIRD PARTY PRODUCTS - EXPRESS ORDER

DEMOS AND OTHER PROMOTIONAL MATERIAL

EOS makes available demos for distribution to all stores through the "FC" Number ordering system! Some VENDORS have not made demos available at this date, they will be added when and if they do make them available.

Some of the VENDORS participating in Express Order are making demos and other promotional material available. Many vendors will send promotional material to stores after receiving your customers' registration cards. Your DMBP's will be supplied with these packages. Demos should be requested from your DMBP's for customer demonstrations. Note for 18's: The DMBP's should be willing to make these demos available to the DM's.

Everyone should be aware that unless otherwise stated from EOS or a particular VENDOR, demos of EOS software are NOT to be given, sold or copied for customers. Some VENDORS have been providing you with full blown copies for in-store demos. They are NOT to be sold, given or copied for customers either. Currently, the following Express Order Software demos are available:

FC-0900	AutoCad (90-0181) Tutorial System	FC-0909	Pertmaster (90-0168)
FC-0901	AutoCad (90-0181) Slide Show	FC-0910	Trajectories (90-0126)
FC-0902	Open Access (90-0247)	FC-0911	General Accounting (90-0153)
FC-0903	Accounting Partner (90-0112)	FC-0912	VIP Integrated (90-0213)
FC-0904	Jack 2 (90-0190)	FC-0913	T/Maker (90-0127, -0272)
FC-0905	Great Plains HD Accounting	FC-0914	Palantir (90-0220 - 0222)
FC-0906	T-CAD (90-0192 & 90-0193)	FC-0915	Ultimate (90-0241)
FC-0907	Telecommuter (90-0210)	FC-0916	Omniterm 2 (90-0122 - 0124,
FC-0908	Allwrite! (90-0242)		-0180, -0270)

EXPRESS ORDER PRODUCT WARRANTY POLICY

Express Order Products are sold by Radio Shack on an "AS IS" basis WITHOUT a Radio Shack warranty. Express Order Products are packaged with a limited warranty offer provided by the primary vendor and this is the ONLY warranty offer.

Customer complaints which relate to <u>functional deficiencies</u> are to be resolved between the customer and the primary vendor. The vendor is also responsible for <u>physical defects</u> with the package such as bad media or missing documentation. Customer complaints which relate to <u>physical defects</u> that occurred during shipment or at the warehouse are to be resolved by Radio Shack. Radio Shack's sole responsibility is limited to that of replacing the package. Be aware that your options are limited! If a product is defective, contact the vendor not Express order or TEW about getting replacement media or documentation.

CSR GRAPEVINE

As indicated by the name, "Grapevine", this section allows Customer Service Representatives to share information with each other. It is here you can communicate your latest findings and "bits of wisdom" to all CSR's. If you wish to contribute to the CSR Grapevine use the Submission Form attached to the last Update of each month, or send your information to CompuServe ID number 70007,535. Please be sure to include your Name and Store Number.

NOTE: We attempt to separate fact from fiction but not being omniscient we may occasionally goof. If so, let us know about it. We'll gladly correct ourselves.

WARNING: The information contained in the CSR Grapevine is made available on an "as is" basis for the use of store personnel only. Much of the information will not be supported by Computer Customer Service and in no way shall Tandy Corporation be responsible for any problems caused by the use of this information.

All articles which do not include a by-line came from Computer Customer Service.

MODEL 4/III ACCOUNTS PAYABLE (26-1542) - STARTING THE SYSTEMS

The manual states that Accounts Payable can run as a stand alone program or interfaced with General Ledger. Keep in mind that if you start your Accounts Payable system as stand-alone and then decide to interface, you will have to clear all invoices from the Accounts Payable system. This is not very practical, so advise potential Accounts Payable/General Ledger customers of the work involved if they don't start the systems simultaneously!

(J SPOTTS, 01-7879)

SCRIPSIT 2.1 (26-4531) - AND THE DWP-510 (26-1270)

When using Scripsit 2.1 with the DWP-510 and Sheet Feeder (26-1477), use PRTPCH to specify DWP410 as the driver. Then, at the Scripsit print menu, specify "F" for Daisy Wheel II Sheet Feeder. This will prevent the "PRINTER NOT READY" problem.

(R. R. LUDWIG, 01-7879)

SCRIPSIT THINLINE (26-4835) - AND THE DWP-510 (26-1270)

When using Scripsit Thinline with the DWP-510 and Sheet Feeder (26-1477), type DO DWP410 at TRSDOS II READY to set up the 410 driver. Then, at the Scripsit print menu, specify "F" for Daisy Wheel II Sheet Feeder. This will prevent the "PRINTER NOT READY" problem.

(R. R. LUDWIG, 01-7879)

MODEL 12 & 16 PAYROLL (26-4603 & 26-6203) - MISSISSIPPI STATE INCOME TAX

The new Mississippi State Tax Code allows personal exemptions from State Withholding in excess of the 4 digit field (field number 24) in the Employee File. If the customer encounters this problem because an employee is entitled to an exemption of $10,000 or more, the following should be used to work around the problem. If you use this for one employee, you must use it for all employees in the system.

1. Enter $500 in field 23, State W/H Exemption Amount, in the Mississippi State Tax Table.
2. For each employee, figure the total dollar exemption amount. Divide this amount by $500 to arrive at the total number of Exemptions from State Withholding. Enter this amount in the Employee File, Field 24.

Number Exemptions = Total $ Exemption Amount / 500

Example: Married Employee with 2 Dependents

Number of Exemptions = (9500 + 1500 + 1500) / 500

The result of 25 would be entered in Field 24 in the employee file.

(C. INLER, 01-7879)

INVENTORY CONTROL (26-6302) & JOB COSTING (26-6209) - NO VERSION 03.00.00

Currently there are no plans to release 03.00.00 versions of Inventory Control and Job Costing. But these programs are 100% compatible with the 03.00.00 accounting software on 01.03.05 or 03.00.00 Xenix.

(J. SPOTTS, 01-7879)

SCRIPSIT 16 (26-6431, 01.01.00) - LOCAL PRINTING FROM DT-100 (26-6052)

Customer Service has tested local printing form a DT-100 using the DW II (26-1158) and Sheet Feeder (26-1448). Set the switch on the Sheet Feeder to 13 and specify 78 for the page length (using 8 1/2 by 11 inch paper). Also, don't forget to specify a new "offset from left side of page" on your print screen.

(T. FARNER, 01-7879)

TANDY 1000 MICRO ILLUSTRATOR (25-1120) - WITH CLOCK/MOUSE BOARD (256K)

When running Micro Illustrator on a system with Clock/Mouse Board and 256K or more memory, you can not have "device=mouse.sys" in your config.sys file. The mouse.sys driver limits the range of the joystick when it is installed.

(C. RINEY, 01-7879)

TANDY 2000 LOTUS 1-2-3 (26-5300) - PRINTGRAPH

When using the DMP-430 (26-1277) in the Tandy mode with Lotus 1-2-3 specify the DMP-420/200 driver (high or medium resolution).

(R. R. LUDWIG, 01-7879)