



Dealer/Franchise

# UPDATE

RSCC/PLUSCC UPDATE 1985-21  
\*\* Internal Distribution Only \*\*  
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## ***PRODUCT NEWS***

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The following information is provided by Technical Support,  
Computer Customer Service, and Computer Merchandising.

### **HOW TO USE YOUR RADIO SHACK PRINTER (26-1242) - PUBLICATION CHANGES**

Make the following line changes to use the program on page 119 with an MC-10.

```
10030 ZA=PEEK(16384+(ZR*32)+ZC)
10070 LPRINT, CHR$(ZA);
10090 LPRINT
```

Make the following line changes to use the program on page 161 with an MC-10.

```
10030 ZA=PEEK(16384+(ZL*32)+ZC)
10070 LPRINT, CHR$(ZA);
10090 LPRINT
```





## CSR GRAPEVINE



As indicated by the name, "Grapevine", this section is where Customer Service Representatives share information with each other. It is here you can communicate your latest findings and "bits of wisdom" to all CSR's. If you wish to contribute to the CSR Grapevine use the Submission Form attached to the last Update of each month, or send your information to CompuServe ID number 70007,535. Please be sure to include your Name and Store Number.

NOTE: We attempt to separate fact from fiction but not being omniscient we may occasionally goof. If so, let us know about it. We'll gladly correct ourselves.

WARNING: The information contained in the CSR Grapevine is made available on an "as is" basis for the use of store personnel only. Much of the information will not be supported by Computer Customer Service and in no way shall Tandy Corporation be responsible for any problems caused by the use of this information.

All articles which do not include a by-line came from Computer Customer Service.

### RSCC/PLUSCC 1985-08 - TRSDOS 6.2 (26-0316) CLICK FILTER

The information submitted in the February 22 Update (page 5) concerning the TRSDOS 6.2 Click Filter is incorrect as stated. The correct information is:

For those customers using TRSDOS 6.2 and wishing to use the click filter, the line should be changed from:

PATCH CLICK/FLT.FILTER (D00,A0=d p:F00,7F=18 48)

To: PATCH CLICK/FLT.FILTER (D00,A0=d p:F00,7F=05 43)

(R. BRUNER, 01-7879)

### DT-100 (26-6052) - PRINTING FROM COMPUERVE

When using a DT-100 with a printer on CompuServe, the following keystrokes will allow simultaneous printing of information as it appears on the screen. While on line with CompuServe, press:

<SHIFT> <LOCAL>  
<F1>  
<SHIFT> <LOCAL>

If your status line on the DT-100 is active, you will see CPRT on the left side of the line. To reset your DT-100, press:

<SHIFT> <LOCAL>  
<ESC> <C>

(N. NARCYNIAK, 01-7879)





#### MODEL 4 "C" PROGRAMMING SYSTEM (26-2230, 01.00.00) - TAB FUNCTION

In the Model 4 "C" Programming system the tab function does not work. When the \t is used in a printf statement, the \t will be compiled correctly but since Model 4 TRSDOS does not recognize tab characters, they are ignored.

(S CONN. 81-7879)

#### SCRIPTSIT 2.1 (26-4531) - MERGING WITH PROFILE (26-4515)

Many times when merging Profile with SCRIPTSIT a customer complains because a blank Profile field shows up as a blank line in the SCRIPTSIT document. This can be avoided by manipulating the variables in the SCRIPTSIT document as shown below:

```
(NAME)
(ADD1)                (A)
(CITY), (STATE) (ZIP)
```

In this example there are two address lines in the SCRIPTSIT document. The second address line variable must be limited to one character and is placed at the right margin. When the merging actually occurs and address line 2 is longer than one character, it will wrap the whole address around to the next line. If there is no address line 2, a blank will be printed in place of the variable at the end of address line 1.

If address two in the Profile file follows the pattern: 4 Main Street, the "4" will be at the end of address line 1 and "Main Street" will wrap around. To get around this problem enter the address as 04 Main Street. This is not very attractive, but most customers prefer this to a blank line in the middle of their inside address.

(ANN D SNYDER, ATSO #63-0762)

#### UNIFY (26-6415, 01.00.00) - WITH THE DT-100 (26-6502)

When using the DT-100 with Unify, the DT-100 keypad will not work after a reverse video message appears. A Problem Report has been submitted, #6415-004. For now you can correct this problem by reinitializing the keypad. Type:

<BLOCK> <ESCAPE> <SHIFT>< > > <BLOCK>

You will have to reinitialize the keypad every time the problem occurs.

If you want to prevent this from happening, the DT-100 entry in the Unify termcap file must be removed. The exact entry is:

ks=\E[?h\E=

Once that entry has been removed the problem will no longer occur.

EDITOR'S NOTE: These solutions are not official answers, therefore they are not supported.





### XENIX "CU" COMMAND - WITH A NON-XENIX SYSTEM

When using the cu command with a non-Xenix system, if you wish to download data, try using the following command after receiving a connection:

```
VIS:~j          <CONTROL><j>
  "">file~j      (If you do not have " on your keyboard use <CONTROL><8>)
```

To end saving mode type the following:

```
~j"">
```

In the above example, I'm using a prompt of VIS: as the called up non-Xenix system. If you wish to append a file instead of creating a file, use "">>file~j in place of "">file~j.

(R. NEERSCHAP, 01-7879)

### XENIX 3.0 (700-3030) - "DISKSTAT" UTILITY

Xenix 3.0 introduces a new utility called "Diskstat" located in /bin. This utility displays hard disk information which is written to the boot-track partition. The utility must be executed by root. The command syntax is:

Diskstat [HD #]

Valid HD numbers are 0, 1, 2, 3. See the following examples which were executed on a 3.0 system with an 8 Meg Primary and two 8 Meg Secondary Hard Disks.

```
diskstat      (or diskstat 0)
  cyl = 256, heads = 4, sectors = 17
  bad track max = 24, blocks = 16966
  Bad tracks:
      250,0    3,0    250,2    250,3    9,1    249,3
      115,2    235,1
```

```
diskstat 1
  cyl = 256, heads = 4, sectors = 17
  bad track max = 24, blocks = 16966
  Bad tracks:
      250,0    0,2
```

```
diskstat 2
  cyl = 256, heads = 4, sectors = 17
  bad track max = 24, blocks = 16966
  Bad tracks:
      7,3      8,3
```

NOTE: This utility file was transferred to a version 7 system (running 1.03.05) and executed successfully.

(R. RANDALL, 01-7879)



TANDY 1000 BASIC - USING THE "IOCTL\$" COMMAND

The IOCTL\$ BASIC command for the Tandy 1000 is not supported by any of the drivers that come with the Tandy 1000 MS-DOS. The user must write their own driver using the information in Chapter 5 of the Tandy 1000 Programmer's Reference Manual (25-1503) in order to use the IOCTL\$ command.

(S CONN. 01-7879)