

# Dealer/Franchise

# **UPDATE**

RSCC/PLUSCC UPDATE 1985-15
## Internal Distribution Only ##
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### PRODUCT NEWS

The following information is provided by Technical Support, Computer Customer Service, and Computer Merchandising.

### TANDY 1000 MS-DOS (02.11.00) - HARD DISK BOOT PATCH

### Format a bootable floppy disk:

FORMAT A: /S

### Problem:

Can't boot 02.11.00 system disk because the hard disk is not completely formatted. This is caused by HSECTing a hard disk and, before using FDISK, resetting the computer.

### Solution:

Disconnect the hard disk and make a floppy that will boot.

- 1. Disconnect the hard disk
- 2. Format a new bootable floppy disk, use:

### FORMAT A: /S

3. Perform the following patch to the newly formatted floppy disk. Use "Debug" with the system disk in drive A: and the newly formatted disk in drive B:

L 199 1 5 1	; load in directory sector
E 16 B 26	;make IO.SYS READ/WRITE
W 100 1 5 1	; UPDATE DIRECTORY SECTOR
N B: IO.SYS	; load in the file to be
L 199	; patched
E CCS EB	;perform the patch
W 199	;write the patched file out to disk
L 199 1 5 1	; load in the directory sector
E 1ØB 27	; make IO.SYS READ ONLY
W 196 1 5 1	UPDATE THE DIRECTORY SECTOR
Q	;QUIT DEBUG

Use the newly formatted "patched" boot disk until you have run the fdisk.com utility. After fdisk has run, use your original unpatched system disk.

NOTE: A CSB will not be generated because this problem will be fixed in MS-DOS 02.11.21.

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### IN THE HALL OF THE MOUNTAIN KING (26-2616)

The Radio Shack adventure game In the Hall of the Mountain King will be available in May in a classroom version. The player's assignment in this game is to find the Hall of the Mountain King and rescue the princess Anitra from the evil Troll King. To accomplish this, the player must enter the dreaded Norwegian Circle Maze, battle trolls, recover stolen treasures, and collect various other items needed to complete the mission.

The classroom version of the software allows an instructor to turn the game into an educational exercise. The instructor can include the answers to multiple choice tests in the game format. During the game, the player then answers questions from a prepared test sheet. Correct answers permit the player to collect treasure and proceed. Incorrect guesses may cause the player to lose some of the treasures already collected before he or she proceeds. (The player will not lose the items needed to complete the mission.)

In the Hall of the Mountain King is designed for use with a TRS-80 16K Model III or Model 4 cassette system or 32K disk system. If you wish to hear music and other sound effects with the program, connect an audio amplifier (such as Radio Shack Catalog No. 277-1008) to the computer's cassette output jack. The program can also be used with a Tandy Network 2 or Network 3 system with a Model III or 4 host and Model III or 4 student stations.

# "FC" PRODUCT LIST

The following is a list of current computer/software brochures, guides, catalogs, demos, Computer Training Program supplies, and miscellaneous forms.

PC #	UNITS	PRODUCT DESCRIPTION	FC ø	UNITS	PRODUCT DESCRIPTION
PERIPHERA	.3		HODELS E	1/12/16	(continued)
FC-0139	1	LMP 2158 (26-1272) Demo Disk Medel II BASIC	FC-0147	25	VIS (26 -6478) Brochure
FC-0140	25	LMP-2156 (26-1272) Brochure	FC-8149	1	Model 16 Fest Disk
FC-0141	25	T-1888 Protocol Converter (26-1169) Brechure	FC-0152	25	The Precedent (26-4629) Brochure
FC-0169	10	ViaNet General Information Guide	FC-2200	25	General Ledger (26-4501) Brochure
FC-0186	25	ViaNet Brochure	FC-2201	25	Inventory Control System (26-4582) Brochu
FC-0198	ı	ViaNet Exsel Card	FC-2202	25	Payrell (26-4593) Brochure
			FC-2203	25	Accounts Receivable (26-4584) Browhure
POCKET CO	MPUTERS		FC-2284	25	Accounts Payable (26-4505) Brochure
FC-0500	ı	PC-2 (26-3601) Demo Tapo	FC-2206	25	COBOL (26-4703) Brochure
			FC-2208	25	Editor Assembler (26-4782) Brochure
TANDY 200	/400EL	100	FC-2209	25	Sisync Reformatter Brochure
FC-0193	25	Tandy 200 (26-3860) Brochure	FC-2212	25	General Ledger (26-4691) Brochure
FC-0503	25	Disk/CRT Interface (26-3866) Brachure	FC-2213	25	Accounts Receivable (26-4684) Brochure
			FC-2215	25	Sales Analysis (26-4698) Brochure
MODELS 4	III		FC-2217	25	SCRIPSIT (26-4531) Brochure
FC-6169	45	Time Manager (26-1562) Brochure	FC-2219	25	Communications Multiplexor Brochure
FC-0115	25	EBASIC Brochure	FC-2221	25	Profile Brochure
FC-0117	25	Model 4 Accts Receivable (26-1541) Brochure	FC-2400	25	Visicals -All Brochure
FC-0119	25	Model 4 General Ledger (26-1546) Brochure			
FC-0120	25	Model 4 Accts Payable (26-1542) Brochure	TANDY 10	00	
FC-0121	25	Model 4 Payrell (26-1543) Brochure	FC-6172	1	Tandy 1886 (25-1888) Demo
FC-0130	25	Model III Agristar Brochure	FG-0174	25	Tendy 1888 (25-1888) Brochure
FC 0132	25	AgDiak Agmicultural Software Brochure	FC-0184	1	Tandy 1666 (25-1666) Training Tape
FC-0133	1	AgDisk Demo Kit	FC-0213	1	Deskmate (25-1666) version 61.61 66
FC-0136	1	Model 4P Demo Stak	FC-8214	1	Setup for HD PFS.Ffle (25-1148)
FC-0137	1	Orchestra-96 (26-1922) Demo Diek	FC-0215	1	Quartet (25-1146) Demo
FC-0138	25	Target PlannerCale (26-1512) Brochure			
FC-0161	1	Model III/4 Money Decisions Demo Diak	TANDY 12	60 HD	
FC-0183	1	Orchestra-90 Cable for SOS System Only	FC-0170	1	Wordstar Tutor (25-3170)
FC-0187	1	Orchestra-99 Version 2 Demo (2 disks) .	FC-0171	25	Tandy 1206 HD (25-3000) Brochure
FC-0301	1	Profile III Plus (26-1592) Demo Dies	FC-0175	1	Latus 1-2-3 Evaluation Copy
FC-0310	1	Model III Agristar Demo Disk	FC-0177	1	Wordster Orivers for Radio Sheck Printers
			FC-0188	1	Framework (25-3160) Evaluation Copy
MODELS 1	/12/11		FC-0181	1	dBase III (25-3190) Evaluation Copy
FC-0001	1	Xenix Applications Demo	FC-0182	1	dBase III (25-3190) Automatic Demo
PC-0195	25	Job Costing (26-4513) (26-6209) Brochure			
FC-0107	25	Model 12 (26-4004, 26-4005) Brochure	TANDY 20		
FC-0108	25	Xenix Development System Brochure	FC-0116	25	Home Accountant (26-5348) Brochure
FC-0110	25	Electronic Broker (26-4525) Brochure	FC-0123	25	Multiplan (26-5311) Brochure
FC-0111	25	Medical Office System (26-4508) Brochure	FC-0126	25	MAI Basic Four Accounting Brochure
FC-0112	1	COBOL ISAM Recovery (Order approval required)	FC-0128	1	Demo Olsk - Floppy Only
FC-0113	25	Archet Brochure	FC-0143	1	MAI G/L Demo Guide
FC-0114	25	CP/M Plus (26-4748) Brochure	FC -0145	1	MAI A/P Demo Guide
FC-0122	5	Archet Sales Guide	FC-0146	1	MAI Inventory Control Demo
FC-0129	ı	Xentx ISAM Recovery (Order approval required)	FC-0150	ı	Lotua 1-2-3 (26-5300) Tutorial

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FC" PRODUCT LIST (continued)

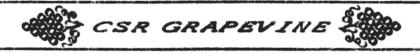
FC #	UNETS	PRODUCT DESCRIPTION	FC #	UMITS	PRODUCT DESCRIPTION
		PROGRAMS			PRUGRAMS (continued)
FC-0608	1	LOGO Camp Instructor's Guide	FC-1305	25	SCRIPSIT Thinline 3.8 - Student Guide
FC-0609	25	LOGO Camp Student Guide	FC-1306	1	Multimate - Instructor's Guide
FC-1000	1	Model [] Operator - Instructor's Guide	FC-1307	25	Multimate - Student Guide
FC-1001	25	Model II Operator - Student Guide	FC-1313	25	SuperSCRIPSIT - Student Guide (FIX FC-13)
FC-1884	1	Model II/16 HD Operator - Instructor's Guide	FC-1350	1	SCRIPSIT 16 - Instructor's Guide
FC-1805	25	Model II/16 HD Operator - Student Guide	FC-1381	25	SCRIPSIT 16 - Student Guide
FC-1006	1	Medel 16 Operator - Instructor's Cuide	FC-1402	1	Multidiak G/L - Instructor's Guide
FC-1007	25	Model 16 Operator - Student Guide	FC-1403	25	Multidisk G/L - Student Guide
FC-1008	1	Model III MD Operator - Instructor's Guide	FC-1484	1	Multidiak A/R - Instructor's Guige
FC-1009	25	Madel III HD Operator - Student Guide	FC-1405	25	Multidisk A/R - Student Guide
FC-1010	1	Model 12 Operator - Instructor's Guide	FC-1406	1	Multidisk A/P - Instructor's Guide
FC-1011	25	Model 12 Operator - Student Guide	FC-1407	25	Multidisk A/P - Student Guide
FC-1012	1	Model III/4 Operator - Instructor's Guide	FC-1412	1	Tandy 2000 MAI G/L - Instructor's Guide
PC-1013	25	Model III/4 Operator - Student Guide	FC-1413	25	Tandy 2000 MAI G/L - Student Guide
FC-1014	1	Xenix Operator - Instructor's Guide	FC-1500	1	Visicale - Instructor's Guide
FC-1015	25	Xenix Operator - Student Guide	FC-1501	25	Visicale - Student Guide
FC-1017	25	Xenix Manager - Student Guide	FC-1510	1	Time Manager - Instructor's Guide
FC-1018	1	Portables Operator - Instructor's Guide	FC-1511	25	Time Manager - Student Guide
FC-1619	25	Portables Operator - Student Guide	FC-1516	1	Multiplan - Instructor's Guide
FC-1020				25	Multiplan - Student Guide
	1	Tandy 2000 Operator - Instructor's Guide	FC-1517		
FC-1021	25	Tandy 2000 Operator - Student Guide	FC-1520	1	SuperCalc3 - Instructor's Guide
FC-1022	1	Color Computer Operator - Instructor's Guide	FC-1521	25	SuperCale3 - Student Guide
FC-1023	25	Color Computer Operator - Student Guide	FC-1400	1	Profile II - Instructor's Guide
FC-1024	1	Arcnet Operator - Instructor's Guide	FC-1661		Profile II - Student Guide
FC-1025	25	Arcnet Operator - Student Guide	FC-1602	1	Profile II Utilities - Instructor's Guide
FC-1027	25	Arcnet Manager - Student Guide	FC-1603	25	Profile II Utilities - Student Guide
FC-1928 FC-1929	25	THES - Instructor's Guide THES - Student Guide	PC-1610 FC-1611	1 25	Profile III Plus - Instructor's Guide Profile III Plus - Student Guide
FC-1036	1	Tandy 1200 HD Operator - Instructor's Guide	FC-1620	1	dBase II - Instructor's Guide
FC-1031	25	Tandy 1200 HD Operator - Student Guide	PC-1621	25	dBase II - Student Guide
FC-1032	1	Tandy 1888 Operator - Instructor's Guide	FC-1650	i	Profile 16 - Instructor's Guide
FC-1033	45	Tandy 1986 Operator - Student Guide	FC-1651	25	Profile 16 - Student Guide
FC-1035	25	Tandy 200 Operator - Student Guide	FC-1452	1	Advanced Profile 16 . Instructor's Guide
FC-1090	1	Executive Computer Literacy - Instr's Guide	FC-1653	25	Advanced Profile 16 - Student Guide
FC-1091	25	Executive Computer Literacy - Student Guide	FC-1800	1	Center Module - Instructor's Guide
FC-1100	1	Model III 005 - Instructor's Guide	FC-1801	25	Center Module - Trainee Guide
FC-1101	25	Model III DOS - Student Guide	PC-1810	1	Company Module - Instructor's Guide
FC-1103	25	Madel III 005 - Student Guide (FIX FC-1101)	PC-1811	25	Company Module - Trainee Guide
FC-1110	1	Model II 205 - Instructor's Guide	FC-1828	1	Sales Module - Instructor's Guide
FC-1111		Model II DOS - Student Guide	FC-1821	25	Sales Module - Traince Guide
FC-1113	25	Model II DOS - Student Guide (FIX FC-1111)	FC-1822	1	Catalog Module - Instr's Guide
FC-1120	1	MSDOS - Instructor's Guide	FC-1823	-	Catalog Module - Trainee Guide
PC-1121		MSDOS - Student Guide	FC-1824		Word Processing Module - Instructor's Guic
FC-1150	1	BASIC Camp - Instructor's Guide	FC-1825		Word Processing Module - Trainee Guide
FC-1151		BASIC Camp - Student Guide	PC-1826		Database Management Module - Instr's Gu
FC-1300	1	SCRIPSIT 2.8 - Instructor's Guide	FC-1827		Database Management Module - Trainee Gu
FC-1301	25		FC-1828		Spreadsheet Module - Instructor's Guide
FC-1302	1		FC-1829	_	Spreadsheet Module - Trainee Guide
FC-1303	25	SuperSCRIPSIT - Student Guide	FC-1830		Communications Module - Instructor's Guide
FC-1304	1	SCRIPSIT Thinline 3.0 - Instructor's Guide	FC-1831		Communications Module - Traines Guide

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# FC" PRODUCT LIST (continued)

FC		UNITS	PRODUCT DESCRIPTION	FC #	UNITS	PRODUCT DESCRIPTION
			PROGRAMS (continued)		SOFTWARE	SUPPORT
F0+1		1	Accounting Module - Instructor's Guide	FC-0173		Directory of Reviewed Software II
FC-16	833	25	Accounting Module - Trainee Guide	FC-3015	1	Directory of Reviewed Software I
FC-18	835	25	Miscellaneous Module - Trainee Guide	FC-3508	25	Software Support Brochure
FC-18	836	1	Language/Oper. System Module - Instr's Guide			
FC-18	837	25	Language/Oper. System Module - Trainee Guide	EXPRESS	GROER SOF	TWARE
FC-16	839	25	Combination Sales Module - Trainee Guide	FC-0900	1	AutoCad (96-6181) Tutorial System
PC-16	846	1	Multi-Unit Module - Instructor's Guide	FC-6961	1	AutoCad (90-0161) Slide Show
FC-18	841	25	Multi-Unit Module - Trainee Guide	FC-6962	1	Open Access (98-8247) Demo
FC-16	888	1	Xenix Store Demo	FC-0903	1	Accounting Partner (98-0112) Demo
FC-16	898	100	MR Training Certificates	FC-0904	1	Jack 2 (96-6196) Demo
FC-16	899	1	MR Trainee Guide Sinder	FC-6965	1	Great Plaine HD Accounting Domo
FC-19	966	1	Soft Sell Book	FC-0904	1	T-CAD (98-6192 & 96-6193) Demo
FC-19	992	1	Computer Training Program Corrections Package	FC-8987	1	Telecommuter (98-8218) Demo
FC-19	997	1	Child Camp T-Shirt Medium	PC-0908	1	Allurite! (99-0242) Demo
FC-19	998	1	Child Camp T-Shirt Large	FC-0909	1	Pertmaster (98-8168) Demo
FC-19	909	1	Child Camp T-Shirt XLarge	FC0919	1	Trajectories (98-0126) Demo
FC-19	910	1	Adult Camp T-Shirt Small	FC-0911	1	General Accounting (98-8153) Demo
FC-19	911	1	Adult Camp T-Shirt Medium			
FC-19	912	1	Adult Camp T-Shirt Large	EDUCATE	989	
FC-19	913	1	Adult Camp T-Shirt XLarge	FC-0600	1	Education Demo Package
FC-18	925	1	ENX O/H Bulb-3M	FC-0601	1	Education Demo Package - Refill
FC-19	926	1	0YS 0/H 8ulb-88H	FC-0603	1	Educator's Workshop
FC-19	930	1	Black XPAR Pen Dry	FC-0696	25	Lyane Towns
FC-19	931	1	Red XPAR Pen Ory	FC-6467	25	Network 3 Information Sheet
FC-19	932	1	81ack XPAR Pen Wet	FC-6811	25	Jacksonville Schools
FC-19	933	1	Red XPAR Pen Wet	FC-9612	1	Courseware Preview Library
FC-19	934	4	Ory Board Pens	FC-0618		Jacksonville Lab Brochure
FC-19			Wet XPAR Pens	FC-0619	25	'85 Educational Software Catalog
FC-19			Computer Training Products Catalog			
*FC-19			Camp Flyers	FC-0106	WEOUS FO	Software Version Lage
FC-19			Camp Posters Model 2000 Olplomas	FC-2216		General Purpose Worksheet
FC-19			Color Computer Diplomas	FC-3001		Two Inch Ring Sinder
FC-19			Sasic Camp Diplomas	FC-3002		Customer Problem Tracking Form
FC-19			Logo Camp Diplomas	PC-3003		Equipment Loan Form
FC-19			Model 188 Diplomas	FC-3004	1	Prospect Tracking Tab
FC-19			Model 16 Diplomas	FC-3006		Customer Data
FC-19			Model + Otplomas	FC-3007		Weekly Schedule
				PC-3000	1	Problem Tracking Tab
TRAIN	IING	TAPES		FC-3009	50	Customer Feedback Form
FC-31	101	1	Visicale Seminar Tape	FC-3012	100	Forms Ordering Form
FC-31	106	1	Accounting Seminar Tape	FC-3017	1	Forms Sample Kit
FC-31	197	1	SCRIPSIT Seminar III	FC-3019	50	Prospect Index
FC-31		1	Agristar Seminar Tape	FC-3020	1	Custom Forme Manual
FC-31	109	1	Medical Office System Seminar Tape	FC-3021	50	Salesmaker Weekly Plan
FC-31	110	1	Model 100 Seminar Tape	FC-3022	1	Monthly Sales Plan
FC-31	111	1	Multiplan Seminar Tape	FC-3023	25	OMBP Monthly Plan
FC-31	112	1	Selling the Model 188 Video Tape			
FC-31	113	1	Tandy 2000 Customer Video Tape			
FC-31	114	1	Tandy 2000 Training Video Tape			
FC-31	115	1	Data Base Seminar Video Tape			

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As indicated by the name, "Grapevine", this section is where Customer Service Representatives share information with each other. It is here you can communicate your latest findings and "bits of wisdom" to all CSR's. If you wish to contribute to the CSR Grapevine use the Submission Form attached to the last Update of each month, or send your information to CompuServe ID number 70007,535. Please be sure to include your Name and Store Number.

NOTE: We attempt to separate fact from fiction but not being omniscient we may occasionally goof. If so, let us know about it. We'll gladly correct ourselves.

WARNING: The information contained in the CSR Grapevine is made available on an "as is" basis for the use of store personnel only. Much of the information will not be supported by Computer Customer Service and in no way shall Tandy Corporation be responsible for any problems caused by the use of this information.

All articles which do not include a by-line came from Computer Customer Service.

### TANDY 200 - UPCOMING SOFTWARE PACKAGES

Software packages for the Tandy 200 that are in the works include a project management package, a text formatter, a database, a time minder, and bar code reader/writer package.

We have no projected dates as yet. This is only for your general information.

(S. ORPEN, 01-7879)

### MODEL 4 TRSDOS 6.2 - NEW FEATURE INCREASES ACCESS SPEEDS

Model 4 TRSDOS 6.2 has a new feature that increases disk access speeds by disabling all other interrupts. Your customer will experience the loss of characters using type-ahead and during file downloading when the system accesses the disk drives. To disable this feature issue the command:

### SYSTEM (SMOOTH=NO)

'SMOOTH-YES' is the default and this feature is documented on page 1-144 of the TRSDOS 6.2 Disk System Owner's Manual.

(C. PLEBCE, 01-7079)

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### <u> INVESTMENT PORTFOLIO MANAGER (26-1514) - NO NEW RELEASE</u>

We have been advised that no new release of this package is planned as of this date This information is contrary to that received as answers to Software Problem Reports:

> 1514-002 1514-003 1514-004 1514 -005

These have shown a status of "F" (fixed in next release). They will now be changed to a status of "W" (would require new release, no new release planned at this time).

(S ORPEN 01 7879)

### MODEL 4 SUPERSCRIPSIT (26-1595) - WITH THE DWP-220

SuperSCRIPSIT documents must be set for either mono or no justification when using the DWP210 driver. With proportional spacing, bold face does not work properly and the document is not proportionally spaced.

(J VERDEN, 01-7879)

## BUSINESS GRAPHICS ANALYSIS UPGRADE (700-6205) - TEMPORARILY OUT OF STOCK

Business Graphics Analysis Upgrade is temporarily out of stock until the manual can be reworked with the "Tandy Computer Products" logo (in case anyone has been wondering why they've been unable to get a copy).

### MODELS III/4/4P - WITH OKIDATA PRINTERS

Reference RSCC/PLUSCC TRS-80 Update 1985-03 dated January 11, 1985, article "TANDY 1000 (25-1000) WITH OKIDATA PRINTERS": This same problem exists with our Model III's and 4/4P's in all versions. The 10 volt DC from pin # 34 of the Okidata printer's centronics connector, feeds into the edge card connector of our 26-1401 on pin # 32. There is no problem with Model 12/16B nor Model II/16 as these computers do not have this pin connected. Most reputable Okidata dealers will provide customers with a TRS-80 interfacing guide if they ask for one. This guide warns of this problem and advises of a jumper which must be removed to safely work with TRS-80 computers.

(F H OBERDING, STORE MOI-7475)

### ACCOUNTS RECEIVABLE (26-4604 & 26-6204) - CASH RECEIPTS PROCESSING

This program does not have the capability of applying one credit memo to several invoices. It is necessary to create a separate credit memo for each invoice. Cash Receipts Processing, however, will allow you to distribute a check over several different invoices.

(C NAMBLEY, 61-7879)



### SCRIPSIT 16 (26-6431) - WITH THE DMP-2100 SHEET FEEDER (26-1440)

When using the DMP-2100 sheet feeder, do not exceed 56 lines of text on a regular 8 1/2 x 11 sheet of paper. If you have more than 56 lines (including headers and footers) the sheet feeder will print the remaining lines from page 1 on a separate sheet of paper. Be sure to set your top and bottom margins at Ø or you will have even fewer lines of text per page.

(8. OLSON, 01-7879)

### <u>TANDY 1200 HD DBASE III (25-3190) - ERROR IN MANUAL</u>

There is an error in the "Getting Started" Section of the dBase III Manual. On page 1 - 3 the manual describes creating a "config.db" file to set the default drive on startup. The line that says:

SET DEFAULT TO B:

should say:

DEFAULT = B:

Appendix B in the manual provides further information about the "config.db" file.

(DON H. MARSHALL, STORE #11-7246)

### TANDY 1200 HD - WITH OKIDATA PRINTER

It has been reported that using an Okidata Microline 80 Printer on the Tandy 1200 HD will cause the printer to blow its fuse if powered up first. If using this printer, it is strongly recommended you power-up your Tandy 1200 HD first, then the printer.

(T. KLOSSNER, 01-7879)

### TANDY 2000 MICROSOFT WORD (26-5314) - WITH THE DWP-220

All functions work with the DWP210 printer driver, the only exception I found to this was underlining and double underlining when both the printer and the document are set to proportional. Proportional works but only if the printer is set to 10 or 12 pitch.

(J VERDEN. 01-7879)

### MULTIMATE (26-5330) - PRINTING OUT TO SERIAL PRINTER

The following procedure was successful in getting Multimate to print out to a serial printer. We used a Diablo 1620 (make sure your duplex switch is on half and not on full if this is the printer you're using):

First, go into BASIC to set up communications through the RS-232 port.

1# OPEN "COM1,3##,N,8,1,ASC" AS 1 2# SYSTEM

(continued on the next page)

# Page Missing From Source Material