

## Dealer/Franchise

# UPDATE

RSCC/PLUSCC UPDATE 1985-10
## Internal Distribution Only ##
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#### PRODUCT NEWS

The following information is provided by Technical Support, Computer Customer Service, and Computer Merchandising.

#### MODEL 100 ACCESSORIES AND SOFTWARE WITH THE TANDY 200

The following four items will function on the Tandy 200 (26-3860) in exactly the same way they function with the Model 100:

- 1. AC Adapter (26-3804)
- 2. Printer Cable (26-1409)
- Direct Connect Modem Cable (26-1410)
- 4. Acoustic Coupler (26-3805)

The Bar Code Wand (26-1183) at present will not function with the Tandy 200. In the near future there will be software available. We will notify you when this software is available.

The Disk Video Interface (26-3806), as of now, will not function. It needs additional software and a different cable. The software will be made available to existing owners of the Disk Video Interface as a 700 upgrade. The catalog number will be 700-2402 and should be available by the end of March 1985. At this point the customer will still need a cable, since the connectors are different. They will be able to have you order this for them from National Parts. There will be a charge, about \$50.00, for this cable.

As soon as we can make the arrangements, we will change the diskette in the warehouse stock of the Disk Video Interfaces and make a cosmetic change to the cable. This will enable the unit to be used with either the Model 100 or Tandy 200. This conversion should take place between May 15th and May 30th. The question of software compatibility will be addressed in later issues of the Update.

#### EDUCATION

#### EDUCATION SOURCEBOOK IS TAKING LISTINGS

The Tandy Educational Software Sourcebook is accepting listings for the fourth edition. The 1985/86 fourth edition will be published in the fall of 1985.

If any of your customers are interested in listing their software products in the Sourcebook, show them the information and listing forms in the back of the current third edition, or ask them to contact the Educational Software Sourcebook office for information. Our address is:

Tandy Education Software Sourcebook 1400 One Tandy Center Fort Worth, Texas 76102 (817 390-2763)

Tandy 1000 software can also be listed, but the software author needs to phone the Sourcebook office and talk with us, so that we can be absolutely certain that the software and documentation are completely compatible with the Tandy 1000. We will need a sample copy of the software for testing.

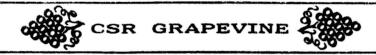
# COLOR ESSENTIAL MATH PROGRAM (26-2643)

Color Essential Math is a Color Computer version of our Essential Math Program, Volume One It requires a 32K Color Computer cassette system or disk system. The program is Network 2 compatible. Host and student station computers in the network must all have at least 32K.

The program provides skill-building exercises, placement, automatic promotion and demotion, and lesson content summaries in addition, subtraction, multiplication, and division. Problems are randomly generated according to specific guidelines for each lesson. Students receive immediate feedback for their answers. A report appears on the screen at the end of each lesson.

Color Essential math will provide valuable math skills practice for school and home Color Computer users.

The Color Essential Math Program should be available in late April or early May. At this writing, the suggested retail is not yet determined.



As indicated by the name, "Grapevine", this section is where Customer Service Representatives share information with each other. It is here you can communicate your latest findings and "bits of wisdom" to all CSR's. If you wish to contribute to the CSR Grapevine use the Submission Form attached to RSCC/PLUSCC TRS-80 Update 1985-01 - 1985-04, or send your information to CompuServe ID number 70007,535. Please be sure to include your Name, Title, Telephone Number and Store Number.

NOTE: We attempt to separate fact from fiction but not being omniscient we may occasionally goof. If so, let us know about it. We'll gladly correct ourselves.

All articles which do not include a by-line came from Computer Customer Service.

#### MODEL 4 G/L & A/P (26-1540 & 26-1542) - EXPANDING TO THREE DRIVES

This is to clarify previous submissions concerning the expansion of Model 4 General Ledger and Accounts Payable to three floppy drives. (See RSCC/PLUSCC Update 1985-04, page 5.)

The instructions for expanding Accounts Payable (page 140) to three drives are incorrect. The file to be copied from the data disk to a blank formatted disk is not APDETL/DTA but APOPEN/DTA. There is no APDETL/DTA file on the A/P data disk.

The expanded G/L will interface with the other 2 drive Model 4 COBOL accounting packages provided 4 floppy drives are used. It is important to note that a three drive A/P can not be interfaced with a three drive G/L.

(C. HAMBLEY, 01-7879)

#### PROFILE III PLUS (26-1592) - HANDLING RUNNING TOTALS

Profile III Plus (26-1592) contains the same feature (though undocumented) for handling running totals as that which is documented on page 36 of the Profile 4 Plus (26-1635) Reference Manual. This trick can also be used in Profile Plus (26-4515) for the Model II.

#### Example:

You want to reflect, in each customer's record, both the Current quantity ordered and the total quantity ordered for the year. In Define Files you have defined field 1 as Current Quantity and field 2 as Yearly Quantity to Date. Go into Define Screens and set up the following input screen:

Current Qty.: #1
Year-to-Date Qty.: !2

+2

# PROFILE III PLUS (26-1592) - HANDLING RUNNING TOTALS (continued)

Field 1 is a regular numeric field (pound sign "#" field indicator); the "!" indicator before the 2 indicates that it is a protected field. The second 2, preceded by a "+", is an addition field. Whatever is input into "+2" will be totaled into "!2" when you record/update the record (the addition field is cleared out).

NOTE: The addition field <u>must</u> be immediately to the right or below the protected field.

In January the quantity ordered was 2000. We go into Inquire/Update/Add and input 2000 in "#1" to indicate the current month's order (for some purposes this field may not be necessary; I find it helpful to see what my last entry was) and 2000 in "+2". This second 2000 will be input into "!2" and reflect Yearly Quantity to Date when the record is updated.

Before pressing CLEAR to record, the screen looks like this:

Current Qty.: 2000

Year-to-Date Qty.:

2000

After the screen is recorded, it will look like this:

Current Qty.: 2000 Year-to-Date Qty.: 2000

In February, the order quantity from this customer was 500. We update the screen, and before it is recorded it looks like this:

Current Qty.: 500 Year-to-Date Qty.: 2000

500

After it is recorded, it looks like this:

Current Qty.: 500 Year-to-Date Qty.: 2500

# MODEL 4 SUPERSCRIPSIT (26-1595, 01.01.00) - SYSTEM/JCL FILE

The 01.01.00 version disk contains a file called SYSTEM/JCL. This file is of no consequence to the customer. It was used to install patches and should have been taken off before the disk was mastered.

#### PROFILE 4 PLUS (26-1635) - KEYSTROKES FROM A JCL FILE

Profile 4 Plus will not accept keystrokes from a JCL file to a user menu. Although this was a feature of Profile III Plus (26-1592) and Profile III Plus HD (26-1593) using the LDOS "Type-In" utility, it is not supported under Profile 4 Plus.

## PROFILE PLUS (26-4515) - DATA LINES

If both of the Data Lines are used in your report format, you get a linefeed between each record when printing reports. The following patch will suppress the extra linefeed:

PATCH PRINT/EFC A=295A.F=CD6029.C=000000

# MODEL II AND 16 ACCOUNTS PAYABLE (26-4605 & 26-6205) - VENDOR CREDIT MEMOS

To issue a credit memo for the full amount of the voucher, it must be entered as a cancellation voucher.

To issue a credit memo for a partial amount of the voucher, it should be entered as a negative regular voucher with the same distribution and due dates as the original voucher for payment. This type of payment selection will match up the due dates for the credit memo and original voucher so the transactions will be correctly purged out of the vendor's file.

(C. HAMBLEY, 01-7879)

# DESKMATE (25-1000, 01.00.00) - WITH THE DC-2212 MODEM (26-1176)

The DC-2212 Modem does work with Deskmate in both Telecom and Host modes, however some modifications to the Computer Dialing and Answer Mode files are necessary.

For Computer Dialing:

\*.GDT

For Answer Mode: SEND

\*.AX

SEND NUMBER

RECEIVE

AUTO ANSWER

SEND

ON LINE ORIG RECEIVE

WAITNC

WAITC

Be sure the AUTO ANSWER SWITCH is in the OUT position for both Originate and Answer Modes.

(T. KLOSSNER, 01-7879)

# TANDY 2000 A/R (26-5213, 01.00.00) - AGED OPEN INVOICE REPORT

There is a problem with the Aged Open Invoice Report with the 120, 90, 30 day and current balance totals not adding up to the Balance total in the Company Total section of the report. Customers having only one invoice are not being added to the aging total (whether it is current, 30, 60, 90 or 120 days). The Balance total in the report is correct. This problem (SPR #5213-15) has been reported.

(C. HAMBLEY, 01-7879)

## WITNESS/PLANETFALL (26-5376 & 26-5377) - SETUP. EXE AND SETUP. INF FILES

The Planetfall and Witness programs DO NOT contain the SETUP.EXE or the SETUP.INF files. To correct this problem do the following procedure on a BACKUP copy of the program (the master is write protected).

- 1. Boot up MS-DOS 02.11.01
- 2. Insert the game backup in Drive B
- 3. Insert Cutthroats (25-1121) in Drive A
- 4. Type: COPY SETUP. \* B:
- 5. Remove the Cutthroats disk after copying the files.
- 6. Place the game disk in Drive A
- 7. Type in "SETUP" and press <ENTER>. (The system will give an MS-DOS menu on disk.)
- 8. Reboot the system.
- 9. Type in PLANETFA or WITNESS to start the game.

(RANDALL SPLINTER, STORE #01Y-6201)

## WITNESS/PLANETFALL (26-5376 & 26-5377) - ON THE TANDY 1000

The following steps may be used to convert these programs to the Tandy 1000:

- 1. Format a disk in the 1000. Copy the system disk with DISKCOPY.
- Delete all files but COMMAND.COM, ANSI.SYS, DISKCOPY.COM, FORMAT.COM, SYS.COM, and COPYDOS.BAT.
- 3. Boot MS-DOS 02.11.01 on the Tandy 2000.
- 4. Place the program disk in Drive A and the Tandy 1000 disk in Drive B.
- 5. For PLANETFALL type: For WITNESS type: COPY PL\*.\* B: COPY W\*.\* B:
- 6. Remove the A disk and replace with Cutthroats (25-1121)
- 7. Type:

COPY SETUP. \* B:

COPY CONFIG.SYS B:

- 8. The conversion is now complete.
- 9. On the Tandy 1000, insert the new program disk and type: SETUP <ENTER>
- 10. The system will give a message that MS-DOS is setup.
- 11. Reboot the system.
- 12. Type in either PLANETFA or WITNESS and press <ENTER>.

The program disk is now set up for the Tandy 1000.

This seems a bit confusing, but with 10 minutes of your time, this works out very well.

The Tandy 2000 programs DO NOT have the SETUP and CONFIG files to setup the monitor. Therefore, you have to copy the files from the Cutthroats disk.

(RANDALL SPLINTER, STORE #01Y-6201)