



Chapter 1

Introduction

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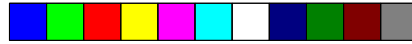
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Welcome to BitWare. This complete communication program provides you with all the tools you need to send and receive faxes, create your own voice mail system, retrieve faxes and voice messages (optional) from any touch-tone telephone, exchange files, and explore the world of online computing. It's like having a fax machine, a voice mail system and a full-featured data communications program all combined into a single package.

Those new to PC communications will appreciate BitWare's easy-to-use, icon-based design, and experienced users will find all the communication power they need.

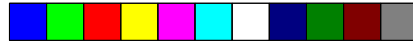
This chapter will introduce you to BitWare's many features and give you an overview of how they work together.

How to Use This User's Guide

This user's guide has three parts: The first chapter gives you an overview of BitWare's features. The next chapter shows you how to install BitWare, and the last chapter serves as a brief tutorial.

The following are some conventions used in this manual:

- Letters and numbers that you type will be in the New Courier font, for example, A:\SETUP. This is a zero, 0, and this is the uppercase letter O.
- Keys that you press are enclosed in square brackets, for example, press [Enter].
- Commands and options are enclosed in double-quotes, for example, the "Phone Book..." button.



Overview of BitWare's Features

The following describes the many features of BitWare.



Transmit Fax

BitWare makes sending a fax as easy as printing a document. Simply select BitWare as your active print driver and use your application's "Print" command. Because your faxes are computer-generated, they will arrive clear and clean.

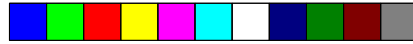
To save time and money, BitWare lets you schedule your fax transmissions when phone rates are low, as well as broadcast a fax to entire groups of recipients. You can also combine documents from several applications into a single fax.

- Send faxes directly from any Windows application.
- Broadcast a fax to one or more groups of recipients.
- Combine documents from several Windows applications into a single fax.
- Automatically dial special numbers, such as an outside-line number or a credit card number.
- Schedule fax transmissions to take advantage of low phone rates.
- Address faxes with a single click with the Quick Dial buttons.
- Create a custom cover page with a logo and a signature.
- Drag and drop documents onto Transmit Fax for quick faxing.
- Manually dial a fax number.



Receive Manager

If you are using a voice/fax modem, you can set up the Receive Manager to automatically receive faxes, answer and record voice calls, and make data connections using BitCom's host mode.



The voice feature is optional and may not be available in your version of BitWare.

- Receives faxes and data in the background while you continue to work in other applications.
- Answers and records voice messages (optional).
- Receives faxes manually, allowing you to select a fax from a "fax back" service.
- Forwards received faxes automatically to a specified destination.
- Visually and audibly alerts you when you receive a new fax.
- Automatically compresses and "cleans" fax images.
- Automatically prints received faxes.



Voice Manager with Fax-On-Demand

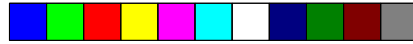
Support (optional).

If you are using a voice/fax modem and if your version of BitWare supports the voice features, you can use the Voice Manager to create your own voice mail and Fax-On-Demand system. You can create as many voice or Fax-On-Demand mailboxes as you like, each with its own greeting message.

The Voice Manager also gives you remote access to your PC, allowing you to retrieve faxes and voice messages from any touch-tone telephone.

- Create more than a thousand individual mailboxes, each with its own greeting message.
- Set up the Voice Manager to call your pager or beeper automatically when you receive a new voice message.
- Retrieve faxes and voice messages from any touch-tone telephone.
- Record your own system greeting messages.
- Change a password or greeting message from any touch-tone telephone.
- Protect your system from unauthorized callers with passwords.





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- Create your own Fax-On-Demand mailboxes to give a caller access to your Fax Documents from any touch-tone telephone.
- Copy, move and delete voice messages.
- Sort, label and organize voice mailboxes.
- Supports Windows compatible sound cards.



View Fax

View Fax lets you view and convert your fax documents into graphic files.

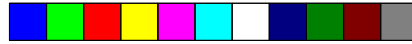
- Zoom in and out of fax images, from a thumbnail overview to a close-up.
- Rotate one or more fax pages to compensate for faxes that were sent upside down or sideways.
- Enhance the readability of faxes using anti-aliasing, which smooths the appearance of text and graphics.
- Export faxes as graphic files (BFX, BMP, DCX, PCX, and TIFF).
- Forwards the fax to other people via your fax-modem or VIM compliant E-mail system, such as Lotus cc:Mail.



Transmit Log and Receive Log

BitWare automatically keeps a detailed record of each fax you send and receive.

- Indicates whether each transmission was successful, when each fax was sent or received, the number of pages, where each fax was sent to or received from, and other details.
- Displays a thumbnail preview of the selected fax document.
- Select faxes to print and view.
- Forward or resend faxes.
- Search and sort the logs by any field you choose.



- Choose what information the logs will display and in what order.
- Automatically deletes fax documents after a specified time.



Data Communications

BitCom connects your PC to the world of online computing. With BitCom, you can send and receive files, exchange electronic mail, and log on to online services, including CompuServe and MCI Mail.

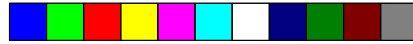
This full-featured communication program features terminal emulation, a flexible script language for automating common tasks, and popular file-transfer protocols.

- Popular file-transfer protocols, including Ymodem-G, Zmodem, and Kermit.
- Terminal emulation, including ANSI and VT100.
- A powerful script language for automating routine communication tasks.
- A host mode so you and other callers can exchange files with your system from another computer.
- Programmable, on-screen function keys.
- A dBASE-compatible phone book that is shared with the fax modules.



Online Help

BitWare's online help provides comprehensive instructions and instant, context-sensitive reference. If you need help, just press [F1]. BitWare's online help will automatically open and display information about the highlighted command or the opened dialog box.



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Other Cheyenne Products and Service

You can get the full descriptions of other Cheyenne products and services by clicking on the Order Other Product menu option in the BitWare window. You can even order these products using the modem.

