

# ***Melody WAP Mail 1.03***

***User's Manual***

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# Melody WAP Mail 1.03 Manual

Melody Interactive Solutions

In order to use Melody WAP Mail, you need the correct addresses to access the service. The administrator of Melody WAP Mail should be able to provide you with these details. To help you remember this information, you may fill it in below.

Melody WAP Mail WAP URL

http://

User configuration Web URL

http://

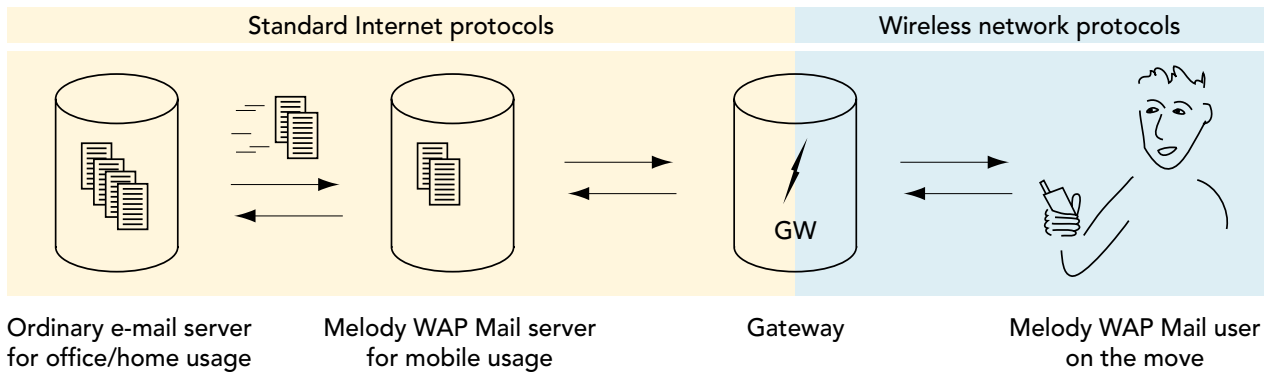
Administrator's contact info

Phone:

E-mail:

# 1. Introduction

Melody WAP Mail is a server-based e-mail client that works together with your ordinary e-mail server. An intuitive WAP interface allows its users to retrieve and send e-mail using a WAP enabled device (such as a phone or PDA). See figure 1 for an overview.



This manual is intended for end-users of Melody WAP Mail. If you are the administrator of an e-mail system and want instructions on how to install and manage Melody WAP Mail, you should read Melody WAP Mail Administrator's Manual instead.

The manual contains two sections: Reference and Guides. The Guides section contains brief information to get you started. The Reference section contains a complete coverage of all functions in Melody WAP Mail.

Sometimes, the word "softkey" appears in the text. A softkey is a key on your phone (or a button on your WAP browser) that changes its meaning depending on the circumstances.

**Figure 1.**

Melody WAP Mail retrieves email directly from your ordinary email server. The messages can be viewed in a WAP phone or PDA.



## Quick start?

Read the Guide sections 2.1.–2.3. to get you started!

## 2. Create and personalize your account

### 2.1. Getting started

To get started, first of all you need an e-mail account on the POP server on which your Melody WAP Mail installation is configured to operate (ask your administrator).

Then your administrator should provide you with the following:

- 1) A URL to the User Configuration web interface. Log in with the user name and the password of your e-mail account and create your personal setting.
- 2) A URL to the Melody WAP Mail. Type this URL on your WAP handset, and log in with the user name and password of your e-mail account.

### 2.2. The User configuration

#### 2.2.1. Individual configuration

When you are logged in, you will see a screen where you can modify your personal settings.

The User Information box contains information about yourself. Enter your real name and the e-mail address that is used with the Melody WAP Mail account. If you enter an incorrect address, other peoples' replies to your messages will be not be sent to the right e-mail account.

Some WAP devices handle smaller sizes of binary data than other. Therefore you can customize the size of the compiled WML pages to either small, medium or large. Too large binary size will overflow the device and deliver some kind of error message instead of the desired page.

The Mailbox presentation box allows you to decide what columns are to be presented in the display. You can choose to show or hide Subject and Sender address/alias\*. The Mailbox presentation box also includes a check-box for selecting what mailbox page that should be displayed as default, i.e. the five first mails or the five last mails.

#### 2.2.2 Address Book configuration

The address book in Melody WAP Mail helps you to remember the e-mail addresses of all your contacts, and enables you to create e-mail aliases for every contact. The Address Book will be easier to navigate if you enter short aliases for your contacts.

\*You can select the max number of mail links to show on each mailbox page. The more links, the less number of characters per link is reserved (to avoid overflow). You might want to display fewer links per page if:

- 1) The WAP device capacity is small
- 2) You choose to display both sender and subject in the mailbox.

To add an address book entry, use a Web browser to go to the personal configuration page. Click the "Address Book" button. The Address Book configuration page will appear. In the "Add contacts ..." box, fill in the alias and the corresponding e-mail address and click the "Add" button.

To delete one or many entries, select the corresponding check boxes and click "Delete" in the "Address Book entries" box. (If there are no entries, the box will contain the text "The address book is empty".)

## 2.3 Using Melody WAP Mail

### 2.3.1 Read e-mail messages

After log-in, a listing of all e-mail messages in your account appears. To select a message, scroll up or down until it is high-lightened, and select the link. The message, including basic E-mail headers (Date, Time, Subject, To, From) appears. If the message text is too long for the device it will be split into several pages.

### 2.3.2 Compose and send an e-mail

To reply to a message, open it and choose "Reply" or "Reply all" in the options menu. You can also compose a new message by choosing "Compose" in the options menu in the mailbox. You are then asked to do the following:

#### 1) Enter recipients

If you have created an address book in the user configuration, you may choose your To and Cc recipients from the address book selection list. There are also input fields for other To and Cc addresses. (In case an address is not included in the address book). If there is no address book, there are only the input fields for To and Cc.

#### 2) Compose

Scroll down and press the "Continue" softkey to compose the rest of the mail.

#### 3) Edit subject

Open the "Subject" input field and edit the subject using the handset's keyboard.

#### 4) Edit message

Scroll down and open the "Message" input field and write the message. Due to limits in some WAP devices, the size of an input file is sometimes limited to 100 characters.



**Figure 2.**

The log-in page and the user's configuration page, which is presented to the user after a successful login.



**Figure 3.**

Address Book configuration

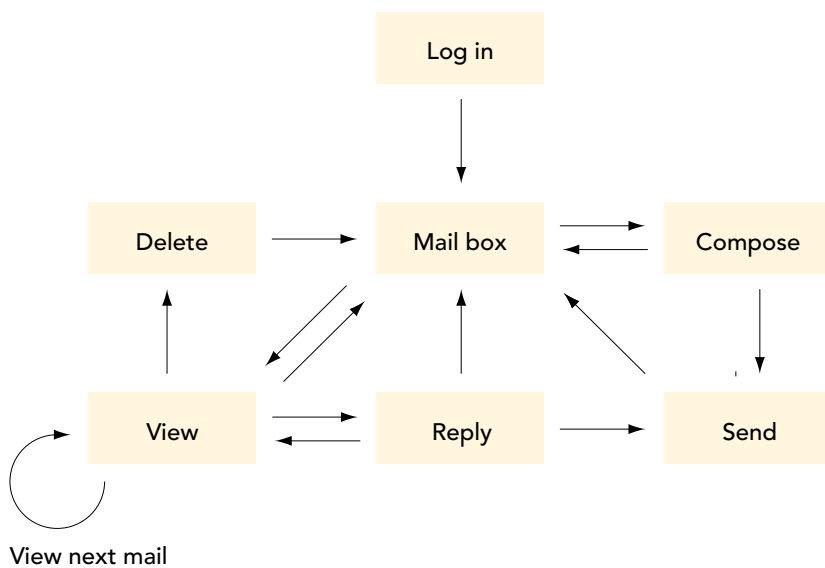
#### 5) Send

Scroll down and press the "Send" softkey. If the mail is successfully sent, a confirmation message will show and then you are directed back to the mailbox addresses. (In case an address is not included in the address book) If there is no address book, there are only the input fields for To and Cc.

## 3. Reference

### 3.1. Actions and links

The end user of Melody WAP Mail will find the interface simple and intuitive. Figure 7 shows the basic actions that can be performed, and the links between them.



**Figure 4.**  
Basic structure of Melody Wap Mail.

### 3.2. The Log-in page

The user needs a valid user name and a password for the e-mail server that has been set up for use with Melody WAP Mail.

**NB!** To facilitate the log-in procedure, you may include user details in the URL. This can be handy if you save the URL with log-in details in a bookmark file in your WAP browser. Example WAP bookmark:

```
www.your.domain/cgi-bin/mwm.exe?u=testuser&p=secret
```

where "u" stands for user and "p" for password. Replace the "testuser" and "secret" words with your own information. You are advised to do this only for test accounts or when there are no security concerns, as anyone who uses your WAP handset will be able to log in to your Melody WAP Mail account if it contains such bookmarks.

If an error occurs during log-in, an error message with the option of returning to the log-in page is presented to the user. If the log-in is successful, the user will see the contents of the Mailbox.



### **3.3. Mailbox**

The mailbox is split into pages of each 3-5 links to mails. At login, a user enters either the first or last mailbox page (depending on configuration).

### **3.4. View**

To read an e-mail message, select a link from the list in the Mailbox. The View command will show messages that are of type text/plain, in whole or multipart. If the message is of other MIME types, an error message will be shown. The text in the messages may be of either ISO-8859-1 or US-ASCII. Quoted Printable and Base64 transfer encodings are supported and will be decoded. If the message text is too long for the device it will be split into several pages.

### **3.5. Status**

This page can be accessed from the Mailbox page and any open message. The status page contains information about the number of messages in the user's account, and a link back to the previous page.

### **3.6. View Header**

The view header options present the mail headers of the mail currently displayed.

### **3.7. Compose**

To compose and send a message, do the following:

1. Choose a recipient of the message. If a personal address book has been configured, the user may choose from a list of names. E-mail addresses may also be filled in manually. Multiple addresses must be separated by a comma and a space (, ). Addresses can also be added in the Cc field.
2. Type in the subject and the message, and send the e-mail. Melody WAP Mail is primarily intended for viewing messages, but has basic functionality to send quick replies. Please note that there is a 100 character limit for input fields in some WAP phones. (See your phone manual or ask the manufacturer for details about this.)

### **3.8. Send**

The send command sends the message and confirms that the message has been sent. If an error occurs, an error message is displayed.

### **3.9. Reply**

When a message is open, the user can reply to its sender. This will cause the Compose screen to appear, with the recipient and Subject fields filled in.

### **3.10. Reply to all**

The reply-to-all command is similar to the reply command, but the reply will be sent to both the sender and the other recipients.

### **3.11. Delete**

The user can delete any message. However, use the delete function carefully, as the caching feature built into some phones tend to confuse the user of which messages that has actually been deleted. When performing repeated delete commands, the wrong message can be accidentally deleted if the phone's cache memory has not been cleared.

### **3.12. Forward**

An e-mail can be forwarded to one or more recipients. The message will then be sent including all headers. The user may include a message to the forwarded mail.





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